



DEPARTMENT OF VETERANS AFFAIRS
Veterans Benefits Administration
Washington DC 20420

DEC 07 2010

Dear School Certifying Official:

VA has improved processing of Post-9/11 GI Bill claims over the last year. Most notably, all claims are now processed in a system that automates several of the functions that were previously completed manually or with the assistance of a spreadsheet. VA is continually working to improve the processes in place to increase the speed and accuracy of processing payments.

Last summer, VA encouraged schools to submit enrollment certifications for the fall semester early to help expedite direct payments to students. To ensure that students receive timely payments, we are encouraging School Certifying Officials (SCOs) to submit enrollment certifications for the Spring 2011 enrollment periods as soon as possible. This effort will allow VA to manage the increased workload, and minimize delays in processing and paying students' books and supplies stipends, housing allowances, and kicker payments.

VA is requesting that schools that only schools with confirmed tuition and fees charges for the Spring enrollment periods include tuition and fees with their early enrollment certifications. SCOs at schools that may not know the exact amount of tuition and fee charges for students at this time are encouraged to submit enrollment certifications and insert a zero dollar figure (\$0) in the tuition and fees field of VA Online Certification of Enrollment (VA-Once). If your enrollments contain the zero dollar figure, please submit an amended enrollment certification with the tuition and fee data when it is received.

If you have any additional questions, please contact your Education Liaison Representative. Thank you for your continued support of VA education benefit programs.

Sincerely,

A handwritten signature in blue ink, appearing to read "Keith M. Wilson", is located below the "Sincerely," text.

Keith M. Wilson
Director, Education Service